






# Medicaid Return Process

You may return unused and unopened PARAGARD® units obtained for Medicaid patients through PARAGARD Specialty Pharmacy<sup>SM</sup> — at no cost to you.


## Here's how it works:


 Ninety days following shipment, a PARAGARD Access Solutions™ Specialist follows up with your office to confirm PARAGARD® was placed in the intended Medicaid patient. **1**

**2** If the PARAGARD® unit was not placed, the Specialist collects your email address to send you the FedEx return shipping label. 

 Place the original unused and unopened PARAGARD® unit and original packaging with affixed prescription label into a shipping box. You can reuse the original shipping box. **3**

**4** Print out the FedEx return shipping label and ship the unused and unopened PARAGARD® unit back to PARAGARD Access Solutions™ as soon as possible. 

 The Specialist inspects the returned unit to ensure it is in its original package — unused and unopened. **5**

**6** If approved, the Specialist updates the system to reflect the returned device and reverses the claim. 

This returns process is not available for PARAGARD® units purchased from PARAGARD Direct™. **Teva reserves the right to discontinue this process at any time without notice.**



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