

Real Time Eligibility Verification

The Texas Vendor Drug Program provides the following methods to identify the program a person is enrolled in and whether that person is eligible to receive pharmacy services through traditional Medicaid or Medicaid managed care.

- The National Council for Prescription Drug Programs Eligibility Verification (E1) Transaction is submitted through the pharmacy's point-of-sale claim system. Pharmacy staff should contact their software company to ensure the "Additional Message Information" field (526-FQ) is returned for all E1 transaction responses.
- The Eligibility Verification Portal is a browser-based application free for all Medicaid-enrolled pharmacy providers. Pharmacy staff must complete the Pharmacy Eligibility Verification Portal Access (**HHS Form 1317**) to register.
- Pharmacy staff can use these tools to find Medicaid information such as:
 - The most current or the last effective Medicaid prescription eligibility period
 - Whether the person is enrolled in a managed care health plan. The message returned will include the name of the health plan. Pharmacy staff must contact that health plan for billing
 - Whether the person qualifies for an unlimited number of prescriptions per month or is limited to three prescriptions per month
 - Whether Medicare Part B eligibility exists
 - Whether Medicare Part D eligibility exists

To learn more about the Texas Vendor Drug Program, visit txvendordrug.com.

Pharmacy staff can earn free continuing education credits at txhealthsteps.com.



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